

SENTINEL PEST MANAGEMENT

Home Owner Preparation Instructions

Please give us a call if you have questions about any of the following information.

Let us know about any allergies or other vital medical information (ie: asthma, bronchitis, etc.) prior to service in order to ensure a treatment tailored to your needs.

Tell your technician about any problems you are having when you receive your call confirming your appointment. If you forget to tell your technician about a problem and no one is going to be home, please leave a note stating what the problem is and where you are seeing it. Give as much information in regards to what you are seeing and when you first noticed the problem. You may also call or e-mail the office prior to your service day.

You must vacate any *interior area treated* for a minimum of **two (2) hours** after treatment. Dogs must be gone for a minimum of **one (1) hour** after treatment. Birds must be vacated at least **twenty-four (24) hours**. Because we want to be overly-cautious when it comes to your loved ones, babies (0-24 months or if still crawling) and ladies who are pregnant should be vacated for a minimum of **four (4) hours** or longer if possible. ***Please be ready to leave when the technician arrives.***

Pick up all toys and personal items from the floor or areas needing treatment prior to service.

For exterior treatment, *please make sure sprinklers are turned off on your service day in order to ensure the best service possible.* All pet food, toys, and water bowls should be removed from the treated areas and all *Doggy Bombs* should be picked up before the technician arrives.

People and pets do not need to leave the home for an exterior treatment. Just stay out of the yard until the product is dry.

General Preparations: Kitchen and bathroom cabinets must be fully emptied and cleaned only if you are having a problem in these areas. Pots, pans, dishes, etc. should be placed on a table or in the middle of the floor and covered with a sheet or newspaper. PLEASE DO NOT PLACE THEM ON COUNTER TOPS. If counter top back-splash areas are being treated (they usually are for ant treatments), please take all un-necessary things off counters including dishes and baby bottles. If bathroom is being treated, please remove toothbrushes or put them in a baggie. Baseboards will normally be treated so make sure nothing is against the wall that doesn't belong there (ie: shoes, un-hung pictures, bedding, kid's/pets toys). If there is an infestation in closets, please have them emptied if possible or push the clothing to the middle of the bar. Remove everything from the closet floor if possible. The more areas we can effectively treat, the better chance of eliminating your problems.

Fleas and Carpet Beetles: Pick up everything on the carpeted areas (toys, clothes, bedding, etc.). Vacuum prior to the technician's arrival and throw away the vacuum bag. Pet bedding, throw rugs, and bedspreads where the pet is allowed should be washed prior to service.

Let the technician know where your pet spends most of its time so we can pay special attention to those areas.

We strongly recommend that you take your pet in to be flea dipped on the day we do service. You may want to consider putting your pet on a flea program such as *Advantage* or *Frontline* during the summer months (when fleas are most prevalent) for extra protection.

Premises should be vacated for a minimum of **three (3) hours** after treatment. If areas are still damp when you return, please avoid those areas until they are dry.

Pantry Pests: 75% of getting rid of pantry pests depends on finding the source. Go through everything in your pantry and cupboards. Pantry pests are generally introduced into your food at the packing plant, so be sure to check un-opened packages. Check all foods containing grain including noodles, rice, cereal, pancake mix, cake mix, bird seed, and even pet food. Spice jars should also be checked for infestation. Once you find the source, make sure to throw it away **outside**. *Remember, there may be more than one contaminated source.*

Pantries and any cabinet or cupboard needing treatment should be *completely* emptied prior to service.

Please See Post Treatment Instructions On Back

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Post Treatment Instructions

Please keep in mind that we are dealing with nature. Unfortunately, sometimes nature does not like to co-operate so it forces us to change our tactics in order to get a stubborn infestation under control. Target insects must come in contact with our products in order to be effective. Please allow at least two (2) weeks before requesting a retreat or call-back, otherwise we may be applying product on top of product. *Retreats or call-backs will be limited to the original target pests and covered areas.* Only areas where an active infestation exists will be treated on call-backs unless otherwise deemed necessary by the technician. Retreats are at no charge unless otherwise noted on your contract or service ticket.

Call-Backs or Retreats do not take the place of a regular scheduled service. If you choose to cancel your regular service because you think it was too close to the retreat or call-back or because you deem the regular service unnecessary, *the retreat or call-back will be considered a regular service and the regular service charge will be applied.*

There may be a slight odor remaining when you re-enter. If you wish to diminish the odor, you may open windows prior to or after your service without altering the effectiveness of the treatment. *The odor is not harmful to people or pets.*

If you need to clean your counter tops, use a dry paper towel for the first day after treatment.

Do not use a damp cloth to clean kitchen or bathroom cabinets for a minimum of one month (1) after treatment to avoid removing our product and decreasing the effectiveness of our treatment.

Do not vacuum the dust that was applied to baseboards and other areas for at least one week after treatment. The dust is an important tool to help us gain control of the infestation.

Do not mop any treated floors for at least one week after service in order to avoid removing our product.

If closets were treated, you may put everything back in immediately upon re-entering your home.

If the exterior is treated, do not water until the next day if possible.

Keep pets off treated areas *until areas are dry.* For smaller pets (under 20 pounds), you may want to keep them away from treated areas for a minimum of **one (1) hour** just as a precautionary measure. If any toys or personal items were left out during treatment, rinse them off with mild soap and water.

Fleas and Carpet Beetles: Vacuum three (3) days after treatment to speed up the pupa case hatching process. Then vacuum as often as possible for the next two (2) weeks and throw away the bag after *every* vacuuming. The bags will have eggs, larva, and fleas inside them.

To avoid removing our product, do not steam clean your carpeted areas for at least two (2) weeks after service. Steam cleaning prior to service will be beneficial but is not required.

You *may* have a re-emergence of fleas two (2) weeks after treatment due to flea eggs hatching and larva emerging from cocoons. If this occurs, please give the fleas time to come into contact with our product and die off. If your flea problem does not appear to be going away, please give us a call for a retreat.

Pantry Pests: Once the product is dry, you can place everything back inside any treated cabinets. **Do not** use a damp cloth to clean shelves for a minimum of one month (1) after service to avoid removing our product and decreasing the effectiveness of our treatment.

All Treatments: *We do not know if you are still having a problem after treatment unless you let us know! If you are not sure a retreat is necessary, give us a call and we can assess the situation for you.*

For any questions please call us at (949) 716-5222 or e-mail us at patti@sentinelpestmanagement.com

Thank You For Allowing Us To Help You With Your Pest Control Needs,

Sentinel Pest Management

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